

RETURNS FORM

Order Number: _____

Customer Name: _____

Email Address: _____

Phone Number: _____

Item(s) to be Returned:

Item Description: _____

Quantity: _____

Reason for Return: _____

Return Shipping Method:

Preferred Carrier: _____

Tracking Number (if available): _____

Refund or Exchange Details:

Refund Amount (if applicable): _____ GBP

Exchange Item Description: _____

Declaration and Signature:

I hereby declare that the information provided in this Returns Form is true and correct. I understand and agree to the Terms and Conditions of returns as provided by the Seller. I acknowledge that the goods are returned in the condition required for acceptance and that any refund or exchange shall be processed according to the Seller's policy and applicable UK consumer protection laws.

Customer Signature

Seller Representative Signature

Signature: _____

Signature: _____

Terms and Conditions of Return:

1. Eligibility for Return

Returns are accepted only for products purchased directly from the Seller and must be initiated within the Seller's stated return period. Products must be in the original packaging and in resalable condition.

2. Non-Returnable Items

Certain items such as perishable goods, customized products, and digital downloads are non-returnable unless faulty.

3. Return Process

The Customer must complete this Returns Form fully and provide proof of purchase. Return shipping costs may be the responsibility of the Customer unless the product is faulty.

4. Inspection

Returned items will be inspected upon receipt. Refunds or exchanges are subject to the condition of the returned goods.

5. Refunds

Refunds will be issued by the original payment method within a reasonable time after acceptance of the returned goods.

6. Exchanges

Exchanges are subject to product availability and may require payment of any price difference.

7. Limitation of Liability

The Seller's liability is limited to the value of the returned product. The Seller is not responsible for any consequential damages.

8. Governing Law

This Returns Form and any disputes arising from returns shall be governed by and construed in accordance with the laws of England and Wales.

9. Jurisdiction

The parties agree to submit to the exclusive jurisdiction of the courts of England and Wales.

10. Severability

If any provision of these Terms and Conditions is held unenforceable, the remaining provisions shall remain in full effect.

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